

# Family Benefits Advice Service

Providing free, impartial and confidential advice to parents,  
carers, childcare providers and employers



[employersforchildcare.org](https://employersforchildcare.org)

Freephone: **0800 028 3008**

# Employers For Childcare

Working For Parents

**Our Family Benefits Advice Service provides free, impartial and confidential advice to parents and carers to help them maximise their income and inform them of their rights and entitlements. We operate a Freephone helpline 0800 028 3008 - Monday to Friday from 8am to 5pm.**

Many people don't realise that even if they are working, they may still be entitled to financial help. Whether it's a first-time parent wanting to know what support is available or someone considering altering their hours of work, our team of experts will be happy to work out what's best for each individual.

## How we can help

We provide information and advice on a wide range of childcare and work-related issues including:

- Tax-Free Childcare
- Universal Credit
- Tax Credits
- Childcare Vouchers
- Disability Benefits
- Social Security Benefits
- Maternity/Paternity Leave and Pay
- Shared Parental Leave
- Flexible Working
- School Uniform Allowance
- Free School Meals

## Information we may need

To help us identify the support someone may be entitled to, it can be useful to have the following information to hand when calling:

- P60 income for previous tax year
- Estimated earnings and weekly working hours for this tax year
- Childcare costs
- Any disability or sickness benefits in payment
- Housing costs including rates
- Details of Maternity Leave and Pay
- Immigration status (if applicable)

## Help towards childcare costs

If working and paying for registered childcare parents may be entitled to help through:

- Universal Credit
- Tax-Free Childcare
- Tax Credits

Parents currently using Childcare Vouchers can continue to do so, while they remain with their current employer and their youngest child is under 16 (17 if registered disabled).

Our advisors can calculate which form of support is best suited to each household's circumstances. We also work directly with employers and childcare providers, to give advice and guidance.

For further information please contact us:  
[hello@employersforchildcare.org](mailto:hello@employersforchildcare.org)

**Freephone: 0800 028 3008**

or visit our website:  
[employersforchildcare.org](http://employersforchildcare.org)



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