

“A Fresh Pair of Eyes”

Thank you to everyone who completed our ‘Fresh Pair of Eyes’ questionnaire.
We have reviewed all the comments and would like to share some of the feedback with you.

We asked - What have been the best things about Freshfield Nursery School so far?

You said:

- *The staff have been welcoming and friendly*
- *Parentmail and systems of communication are excellent*
- *The staff have been fantastic and made my daughter feel welcome from the start*
- *Opportunities to develop self-confidence and social skills*
- *Great concept delivered through keeping in touch with nature*

We asked - If you could improve one thing, what would it be?

You said:

1. *Information about children’s daily activities*
2. *It is important for lunchtime staff to be aware of children’s allergies from the start*

We will:

1. Ensure we post some of the school activities on the website to keep you up to date with what your children have been up to and continue to add observations of the children onto Tapestry (our on-line learning journey)
2. We will ensure allergy information is shared with all staff as soon as possible

We asked - “I wish they’d told me that!”

Is there anything you feel we should have informed you about, before your child started the nursery, that we didn’t?

You said:

1. *Where lunch boxes go on the first day*
2. *That we need a book bag*
3. *Expectations of hygiene and self-care*
4. *May have been helpful to know the nature school day from the start*

We have/will:

1. We will explain where lunch boxes go during parents/children’s first visit
2. Book bags are useful to have so we will include this information during our induction process
3. We are going to create a fun challenge chart that will be included in the induction pack. This will highlight the expectations of what we hope children can do before they start nursery.
4. Send out a timetable for Nature School within the first 2 weeks

We asked - Is there any way in which we could have made your/your child’s start at Freshfield any easier?

You said:

1. *Home visits prior to commencing nursery*
2. *Not having such a long gap between sessions in the first week. Shorter, more frequent sessions might have been better.*

1. We will look into the possibilities of offering home visits.
2. We will continue to regularly evaluate and review the organisation of the induction process to ensure that it meets the needs of the children.

Thank you, once again, for your comments. We hope the plans we will be putting in place to address these ways forward, will help us to continue to improve our provision.