

## “A Fresh Pair of Eyes”

Thank you to everyone who completed our ‘Fresh Pair of Eyes’ questionnaire. We have reviewed all the comments and would like to share some of the feedback with you.

### **We asked - What have been the best things about Freshfield Nursery School so far?**

You said:

- *Independent play with lots of resources to explore*
- *Children gain lots of confidence and have the opportunity to be independent*
- *The environment is very welcoming and the children feel very special*
- *The staff are very friendly, caring, approachable and supportive*
- *The outdoor learning space; nature school is great!*

### **We asked - If you could improve one thing, what would it be?**

You said:

1. *Timetable of Nature School so I know when my child is doing it*
2. *Zebra crossing or lollipop lady. We know it's out of your hands but think it's quite dangerous*
3. *A weekly round-up of what the children have been doing each week would be so valuable*
4. *Maybe a message/short report how children are getting on after the first few sessions.*

We will:

1. Send out a timetable for Nature School
2. Contact the Road Safety team in Stockport to see what our possible options are. We are aware that a crossing has been refused in the past due to the close proximity of other traffic lights. We will also look into the possibility of a banner reminding people of parking safely in the immediate area.
3. Ensure we send out the weekly letter and will shortly begin posting some of the school events on the website to keep you up to date with what your children have been up to.
4. In the future, when any new children start, we will be sending out a short ‘settling in’ report within the first few weeks.

### **We asked - “I wish they’d told me that!”**

**Is there anything you feel we should have informed you about, before your child started the nursery, that we didn’t?**

You said:

1. *More about nature school – how, what, when etc.*
2. *A list of things we needed. There was lots of documentation but not an exact list of things needed for the first day*

We have/will:

1. A leaflet about Nature School has been sent via Parentmail or a hard copy has been provided.
2. In the future we will send out a list of things needed on the first day and will work towards significantly reducing the number of documents we provide.

### **We asked - Is there any way in which we could have made your/your child’s start at Freshfield any easier?**

You said:

1. *Shorter induction/Full days from the start*

1. Whilst we recognise that for some children a shorter induction or longer sessions may be possible, we have to look at the cohort as a whole. From past experience, we find the vast majority of children benefit from some shorter sessions that gradually increase to their full entitlement. However we will continue to regularly evaluate and review this organisation to ensure that it meets the needs of the children.

**Thank you, once again, for your comments. We hope the plans we will be putting in place to address these ways forward, will help us to continue to improve our provision.**